



A seasonal message from the Managing Director of Docklands Light Railway.

Dear Traveller,

For most of us, Christmas and New Year is also a time for looking back over the old year. As we prepare for the festive season I hope you'll join us in celebrating another twelve months of Light Rail travel to and from the Isle of Dogs. The very existence of the Docklands Light Railway (DLR) has been a major factor in the development of the area between Poplar and Island Gardens. The success of DLR in attracting passengers has been phenomenal.

In 1982, it was predicted that the likely maximum number of passengers per day would be 22,000 by the year 1989. Our latest figures show that it is not uncommon to carry as many as 34,000 people in a single day. That's popularity on a grand scale, and the staff are working round the clock to bring you a bigger and better service in the years to come.

But our railway is about people – you and us. We are proud of our "Docklands" name and try never to forget that we are the railway for the community.

We value your comments. Obviously, the staff are motivated by the compliments which far outnumber the criticisms – but when there is a complaint, we check it out very seriously.

We value our contacts with the local community. Principal among these is the Docklands Forum, where we welcome Mr Ron Phillips as the new Chairman. He has

already given a great deal of his time over the past years in regular meetings with DLR. All who knew Mr John Lovell were saddened by his death in September. He was another regular and devoted source of commonsense and constructive suggestion for DLR. This is particularly important, at a time when we are carrying out such a major building programme. We are making sure that this is done as quietly and with as little disruption as possible.

From the outset, relationships between passengers and staff made DLR unique, we believe, as a means of transport in London. We mean to keep it that way. Unlike other railways, our staff ride at all times with the passengers, right on hand to help and keep you informed.

The past year has tested us with many challenges – large crowds to the Marathon, Tall Ships Race and London Arena, for example – and at times when other modes of transport were disrupted. I am proud of the way the staff shone in all of these circumstances.

DLR is a growing railway, using new technology and new ideas, with less vandalism, less graffiti, and a large number of satisfied customers.

Thank you for travelling with us. My staff join me in wishing you a Merry Christmas and a Prosperous New Year.

Kenneth Fergusson

The Growing Railway

Docklands



Seasonal Services

1989-1990	23 Dec Saturday	24 Dec Sunday	25 Dec Christmas Day	26 Dec Boxing Day	27 Dec to 30 Dec	31 Dec New Years Eve	1 Jan 1990 Monday	
Train Frequency	Normal Weekday Service	Every 12 mins	No Services		Every 15 mins	Every 10 mins	Every 12 mins up to 21.30 Every 15 mins after	Every 12 mins
Start Times	05.30	07.30	No Services		07.30	05.30	07.30	07.30
Close Times	21.30	22.00	No Services		21.30	21.30	02.00	21.30
Bus Frequency	21.30 to 00.30	None	No Services		From 21.30 to 23.00 Tower Gateway – Island Gardens & Stratford – Poplar (change at Poplar)	From 21.30 to 00.30 Tower Gateway – Island Gardens & Stratford – Poplar (change at Poplar)	Train Service (see above)	From 21.30 to 23.00 Tower Gateway – Island Gardens & Stratford – Poplar (change at Poplar)
Every 20 mins			No Services		Every 20 mins	Every 20 mins		Every 20 mins