

Docklands Light Railway Passenger Information

A change for the better.

As the railway grows, we need to ease the congestion especially at peak times. To help this process, we are abolishing the ticket validation system from all stations – Tower Gateway on **5 June**, and from all other stations on **12 June**. When it's gone, passengers will simply need to purchase a ticket from the coin-operated ticket machines and board the train. Tickets will all be date-stamped automatically.

After the validators are gone, we will no longer be able to accept tickets purchased in advance.

The Validator machines were a necessary part of the initial automated system. Passenger response, the demands of growth and traffic flow make this change essential as part of our improved passenger services.



Docklands

The Growing Railway

Tickets

The way you buy tickets is unchanged.

Single journey tickets to all DLR and Underground stations can be bought on the day from the coin-operated ticket machines in station entrance halls. The ticket machines only take coins, and change may not always be available. These are the points to remember:

- * You **must** have a valid ticket before you travel. All tickets are checked. Any passenger without a valid ticket will be dealt with in accordance with the appropriate bye-laws and regulations. This may involve payment of an additional fare 10 times the value of the fare avoided, or may lead to prosecution.

- * The railway is part of the London zonal fares pattern – the extent of the zones is shown on the zone map below. LRT and BR Travelcards and Capitalcards are valid on DLR trains and substitute buses provided they cover the right fare zones.
- * London Senior Citizens' Travel Permits and London Handicapped Person Travel Permits are valid except before 9am on weekdays.
- * BR Senior Citizen Full Railcard holders can travel at child fares except before 9.30am on weekdays.
- * The Underground and BR can sell through tickets to the DLR. DLR tickets are valid on the Underground and BR.

