### now arrived

the new link for Greenwich, Deptford and Lewisham



DOCKLANDS LIGHT RAILS

lewishamJink

it's time for a change



Welcome to the new Lewisham Link the exciting new extension of the Docklands Light Railway (DLR).

DLR provides a vital link between Docklands, Canary Wharf, the City, Stratford and Beckton. Now the Lewisham Link opens up a wide range of new travel opportunities for South East London, bridging the gap between the north and south of the Thames.

#### Docklands Light Railway (DLR)

The brand new extension to the DLR provides a major improvement in transport links for South East London.

DLR is London's only light rail system. The system is fully-automated, with a member of staff on board each train. As well as being your point of contact for customer assistance and information, and to check your tickets, they can also drive the train if required.

Our fast, frequent, safe and reliable service operates above ground except for stations at Bank, Island Gardens and Cutty Sark for Maritime Greenwich which are underground stations.

#### Travel to work

With the new extension, getting to work has never been easier. And it can save you time and money too. For example, commuting from Greenwich to Canary Wharf will take 11 minutes and will cost only 90p for a single journey. If you live in Greenwich or Lewisham and work in Docklands, Stratford or Beckton, you'll find you can commute almost door to door.

If your work takes you even further afield - like Europe - London City Airport is close at hand by DLR, with an easy bus connection from Canning Town.

If you're a student, DLR is a quick, convenient and inexpensive way to get to Lewisham College, the University of Greenwich and the University of East London.



#### Travel for fun

DLR makes travelling around Docklands effortless, leaving you more energy to enjoy its wealth of exciting attractions.

Take London Arena, for example. Home to the London Knights ice hockey team, who play there from October to March, as well as major rock and pop concerts, basketball and travel exhibitions. Why not pop along and catch one of the exciting ice hockey games for yourself (see coupon at the back for further details). Crossharbour & London Arena DLR station is literally on the doorstep - just 11 minutes from Lewisham.

If you'd rather shop than bop, DLR can take you to Lewisham town centre, Greenwich market or Canary Wharf with its wide range of shops. There are additional shops opening at Canary Wharf at the end of 1999, to give you even more choice of places to spend your money. Then relax in one of Canary Wharf's excellent restaurants or dockside bars. And there's no need to drive home afterwards - just take the train.

If it's bargains you're looking for, use DLR to get to one of the many markets accessible by train. Petticoat Lane (a short walk from Tower Gateway), Brick Lane (Shadwell, then East London Line to Shoreditch), Stratford or Chrisp Street (All Saints), Greenwich craft and antique market all offer you a shopping experience with a difference.

Of course, for the real tourist, there's nowhere like Tower Bridge and the Tower of London. And there's no easier way to get there than via Tower Gateway on DLR.

#### Coming soon by train

As the new DLR extension opens up, so do more things to see and do. The Millennium Dome is coming, of course, accessible by river boat or Millennium Transit bus from Cutty Sark for Maritime Greenwich and Greenwich DLR stations. Opening in 2000, there's the Museum of Docklands at West India Quay with a cinema and restaurant development on the site plus the Excel exhibition centre in the Royal Docks.

For an idea of the interesting and exciting places you can get to on the DLR, take a look at our map overleaf. There's so much to see and do, and on the DLR it never takes you long, or costs you much, to get there.

The table below shows some examples of where you can go, and how much it will cost you:

Route	Journey Time	Adult Single Fare
Lewisham to Cutty Sark for Maritime Greenwich	6 mins	90p
Lewisham to Crossharbour & London Arena	11 mins	90p
Greenwich to Stratford	23 mins	£1.20
Dartford to Canary Wharf (via Connex to Greenwich)	47 mins	£4.20 (compared with £6.20 via London Bridge,
Woolwich Arsenal to Canary Wharf (via Connex to Greenwich)	29 mins	£2.40 (compared with £4.00 via London Bridge,
Blackheath to Canary Wharf (via Connex to Lewisham)	24 mins	£1.90 (compared with £3.80 via London Bridge,

\* A range of adult and child fares including single, return, unlimited day tickets and season tickets are available for every journey on the DLR network. Fares are current at the time of going to press (November 1999).

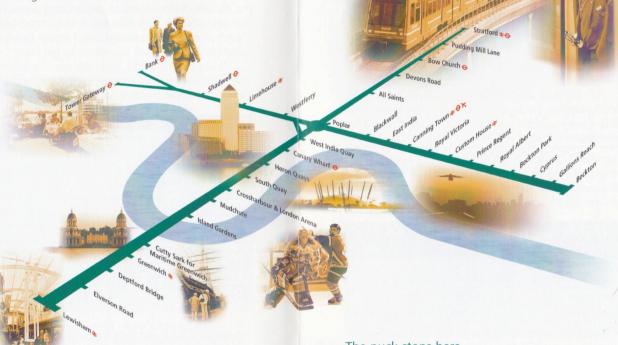
#### **Extending your options**

#### Gateway to London

Tourist spots, nightlife and the West End are all within easy reach of Tower Gateway and Bank. And it's easy to get home again too. Bank to Lewisham, for example, takes only 27 minutes and costs £1.70 for an adult single ticket.

#### Must fly

From London City Airport it's only a short hop to Europe. A rapid link operates from London City Airport via Canning Town station. Having changed at Poplar, passengers can then pick up a shuttle bus direct to the airport, from the bus station.



#### Maritime great time

Cutty Sark for Maritime Greenwich station is right in the heart of Greenwich, with the National Maritime Museum, Cutty Sark, Greenwich Park, as well as restaurants and bars, and a colourful craft and antiques market from Wednesday to Sunday. Lewisham to Cutty Sark for Maritime Greenwich takes 6 minutes and Canary Wharf to Cutty Sark for Maritime Greenwich takes only 10 minutes.

#### The puck stops here

Why not visit Crossharbour & London Arena and sample some of the excellent cuisine – from a floating Chinese restaurant to tapas bars, it's all there.

London Arena has become one of the UK's top music venues and also plays host to some top sporting events. You can join the fans of the London Knights who play fast and exciting national league ice hockey - look for the discount voucher enclosed.



#### Services

Trains from Lewisham run approximately every four minutes during peak times, every eight to twelve minutes off-peak and at weekends, and every 12 minutes early in the morning and late at night.

The railway operates seven days a week, 364 days a year –

Monday - Friday	from 05.30 to 00.30hrs
Saturdays	from 06.00 to 00.30hrs
Sundays	from 07.30 to 23.30hrs



#### **Ticketing**

You must have a valid ticket to travel on the railway. All rail tickets and passes issued by London Transport and mainline rail networks are valid on DLR provided they cover the correct zones. All stations on the new extension are in both zones 2 and 3. Tickets for either zone are valid.

This means you can travel between Lewisham and Cutty Sark for Maritime Greenwich using tickets valid in either zone 2 or 3. Passengers wishing to travel between Lewisham and Canary Wharf (or as far as Shadwell, Pudding Mill Lane or East India) require a zone 2 ticket. Check the route diagram to see which zones you require if you are travelling further on DLR.

Singles, returns, One Day Travelcards, plus the unbeatable value 'DLR only' tickets are available from ticket machines at DLR stations. One day, weekly and monthly tickets are also available from Connex ticket offices at Greenwich and Lewisham, and PASS appointed newsagents in the local area.

Freedom Pass holders travel free after 9.00am throughout the DLR network.

If ever you are unable to purchase a ticket you must approach a member of staff immediately on boarding the train. Anybody without a valid ticket will be liable to pay a £5.00 penalty fare or may face prosecution.

#### Travel advantages

To help you enjoy the attractions on offer throughout South East London and Docklands, DLR has teamed up with some of the many venues and are happy to offer attractive discounts on a variety of activities.

Simply cut out the coupons overleaf and present them at the relevant venue with your valid DLR ticket to obtain your discount.

#### See London Knights for half price!

Redeem this voucher at the London Arena Box Office and pay just £5 for an adult ticket, or £3 concession ticket, (normal price £10) adult and £6 child) for one of these exciting Sekonda Ice Hockey Superleague games:

December 21st Tuesday v. Ayr Scottish Eagles 7pm December 27th Monday v. Bracknell Bees 4pm

Tickets can be booked in advance either from London Arena Box Office or by calling the Ticket Hotline on 0171 538 1212, quoting reference LX99.

Conditions: Booking fees apply to telephone orders. Subject to availability. Cannot be used in conjunction with any other offer. Children under 14 must be accompanied by an adult. Photocopies not accepted.

#### Take a look back in time - save 20%.

#### **Sport for Kings, prices for Princes!** Save up to 10% at Regal Sports

What's your leisure? You'll find what you need at Regal Sports in Canary Wharf. You'll save 10% on purchases over £50, and 5% on purchases of less than £50, on production of this voucher, together with a valid DLR ticket.

How's that for good sport?

Monday to Friday 9.30am to 6.00pm, Saturday 10am to 5.00pm.

Concourse Level, Cabot Place, Canary Wharf. 0171 519 1714

Offer valid until 31 March 2000. Only original copy of this voucher accepted. Valid only at Canary Wharf. This voucher cannot be used in conjunction with any other voucher, promotion or special offer. The redemption

#### Splice the price aboard Cutty Sark 2 for 1 offer.

#### Wake up and smell the coffee!

A warm welcome awaits you at Fresco Café Bar, one of Dockland's liveliest Italian cafés. Spend more than £5.00 on food - be it breakfast, lunch, or even a snack – and receive a free coffee or cappuccino. Present this youcher with a valid DLR ticket.

#### **Buon appetito!**

Monday to Friday 6am to 5.30pm, Saturday 8am to 4.30pm Sunday 9am to 4.30pm.

Ground floor, Cabot Place West, Canary Wharf.

Valid only at Canary Wharf. Offer valid until 31 March 2000. Photocopies not accepted. Not valid in conjunction with any other offer.

#### Access for all

DLR is a fully-accessible railway. Lifts and/or ramps are located where appropriate, at every station, and platforms are level with trains for easy access. There are designated wheelchair and pushchair bays on board trains, and tactile surfaces for the visually impaired. Only folding bicycles in a carrying case may be taken on the network.

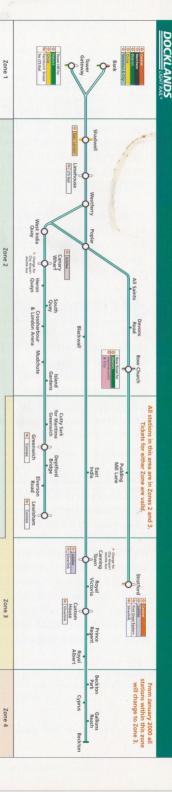
Personal security is a top priority, with CCTV on stations and platforms and British Transport Police on the system. All trains and platforms are fitted with passenger alarms which are directly linked to the control room.



DLR has teamed up with Connex to offer many new journey opportunities by DLR interchanging at Greenwich or Lewisham. If you buy your ticket from your local Connex ticket office, ask for through tickets to DLR stations or buy a one day Travelcard. Commuters can purchase Travelcard season tickets that are valid for travel on Connex and DLR services in the appropriate zones, saving you time and money.

#### **Project Partners**

The Lewisham Link has been developed as a public/private sector joint venture under the Government's Private Finance Initiative. CGL Rail was awarded a 241/2-year concession to finance, design, build and maintain the infrastructure. CGL Rail appointed LRG Contractors (a joint venture between John Mowlem & Co and Mitsui-Nishimatsu) to construct the link on their behalf. Docklands Railway Management Limited operate trains on the link, and the whole DLR network will continue to be centrally monitored and controlled from the control centre at Poplar.



## For more information

For advice or information on the new Lewisham Link and the rest of the DLR network

Visit our website at: www.dlr.co.uk

please contact:

**DLR Customer Services** 

020 7363 9700

e-mail Customer Services at:

cservice@dlr.co.uk

(24 hour. Recorded information outside office hours)

# For general travel information

Travel Hotline (24 hrs) 020 7918 4000 London Transport Travel Information (24 hrs) 020 7222 1234

Travel Check 020 7222 1200

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Information supplied in good faith and correct at time of going to print. Docklands Railway Management Limited, Castor Lane, London, E14 0DS. November 1999